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Director, UIIC



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Date: 8th January' 2019

To
Directors/Principals
Colleges affiliated/associated to Dr. APJ Abdul Kalam Technical University
Lucknow, Uttar Pradesh

Subject: Company Code MBI2 Campus Hiring Opportunity for MBA Students 2019 passing out batch

Dear Sir/Ma'am

Please to inform you that as part of Campus Hiring process for MBA students 2019 batch, Company Code MBI2 wish to invite the students of AKTU affiliated colleges for this drive.

Please find invitation and link for the participation of students as per the details attached herewith (Annexure 1). You are requested to kindly go through and encourage the students for the registration latest by 10 Jan 2019.

Registration Link: <https://goo.gl/forms/Xq55xZEW43xEhi83>

If you have any concern, you are requested to feel free to write at tnp.aktu@aktu.ac.in

With warm regards

(Dr. Babita G Kataria)
Director, University- Industry Interface Cell

Copy to:

1. Registrar, AKTU Lucknow
2. Finance Officer, AKTU Lucknow
3. Controller of Examination, AKTU Lucknow
4. Dean UGSE, AKTU Lucknow
5. Dean Student Welfare, AKTU Lucknow
6. Media Prabhari, AKTU Lucknow
7. Technical Officer, AKTU Lucknow
8. Staff Officer, Hon'ble Vice Chancellor for kind information

(Dr. Babita G Kataria)

Campus Placement 2018-19	
Job Notification Form	
COMPANY OVERVIEW	
Name of the Company	MBI2
Company Type	Service
Brief write-up on the Company (50 to 75 words)	Company has been present in India since 1992. India's solutions and services span all major industries including financial services, healthcare, government, automotive, telecommunications and education, among others. As a trusted partner with wide-ranging service capabilities, helps clients transform and succeed in challenging circumstances. The diversity and breadth of the entire portfolio of research, consulting, solutions, services, systems and software, uniquely distinguishes India from other companies in the industry.

JOB PROFILE

Job Designation	Technical Support Representative
Job Description	<p>Global Business Services helps clients solve complex business and technical issues. We deliver innovative business consulting, process design, systems integration, application management and design. Our core competencies include deep business process and industry expertise, advanced analytics and research capabilities, comprehensive IT infrastructure knowledge, and proven ability to implement enterprise solutions that deliver bottom-line business value.</p> <ul style="list-style-type: none"> • High level application support. • Monitor production environment for application generated alerts. • Deployment, OS/DB upgrade checkouts including administrative tasks (forms, etc). • Implement Incident Management Process to resolve incidents. • Monitoring & checking the incidents for accuracy & correctness. • Perform routine reports & escalate any anomaly detected. • Taking knowledge transfer for new applications, documentation & cross training the team on the same • To have regular calls with different/next level teams for new activities/updates, documentation & sharing with the team
Place of Posting	NCR, Bangaluru & Hyderabad
Key Responsibilities	DWS - SD provides IT help desk support to end Users of a

	client/organization through Issue identification & In scope Troubleshooting .Technical services competency manages the clients IT environments & acts as the face of Technical support for the clients. Through the management of clients' IT environments, the group seeks to improve, enhance & add value to Client business environment. Key services offered include : IT Service Desk : Level 1 , Centralized Technical support, Install- Move- Add-Change (IMAC Coordination) ,Enablement Services ,Parts & Inventory Management Services, Server Support, Service Delivery Planning, Network operations center (NOC), Application Support, IVR management, training , quality & Project Management/ Transition Services . Broadly, the Scope of support includes Incident Management, Business Application Support, Catch & Dispatch, Email & Web ticket Support 24x7x365 to company clients worldwide.
Type of Placement	Fulltime

SALARY DETAIL

Cost to Company (CTC)	3 Lac/ Annum
Training Period	Not mentioned
Salary/ stipend paid during training	Not mentioned
Bond or Service Contract (If Yes, give details)	Not mentioned

SELECTION PROCESS

Shortlist from Resumes	Not mentioned
Written Test (Technical / Aptitude)	Yes (online test)
Group Discussion	Not mentioned
Personal Interview	Yes
Minimum Number of Offers You intend to make	Not mentioned
Eligible Department and Program	Bachelor's Degree (Min) (MBA + B.Tech Position For Hyderabad & Bangalore), (MBA + Any Graduation Position For NCR, Hyderabad & Bangalore)

Specific Eligibility requirement (Please mention)	As above
Date & Time of the Drive	Post 10-Feb-19.
Venue	In process
Expected Joining (dd/mm/yyyy)	In process